DBHS/OPS NPI Report

The Office of Program Support (OPS) will be distributing a bi-weekly snapshot of the NPI database to all the RBHAs. The report will identify NPIs that AHCCCS is reporting, but have not been submitted to DBHS. The report will also reference NPIs that have been submitted to DBHS by the RBHAs, but do not match the AHCCCS Provider Profile download. This snapshot is to be used as a reference tool to assist the RBHAs in verifying and making corrections.

The IT Department is currently requesting that NPI updates and progress notes be submitted electronically, to Susan Ross, every 1st and 3rd Friday of each month. In return, the NPI database will be updated by the middle of the following week. OPS will create the snapshot as soon as the IT Department has completed all updates.

*This report was discussed at the January 11, 2007 RBHA/IT Meeting.

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Demographic Call-in Schedule

OPS and DBHS/IT will continue to facilitate the Thursday Demographic Call-in session throughout the end of February. DBHS encourages all T/RBHAs to participate for clarification on the revised demographic process. NPI questions will now be addressed after the demographic portion of the call-in. Continuation of these calls will be determined at a later date. Please reference the following schedule to identify the remaining dates and times:

Date	Time
January 25 – February 22	11:00 p.m. – Noon

The call-in number is (602) 542-9008.

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Coding Q & A

Q What code would be used to purchase a bus pass for a client who is unable to arrange or pay for their transportation or does not have access to free transportation in order to access medically necessary covered behavioral health services?

A The appropriate code for the purchase of a bus pass is A0110 – Non-emergency transport via intra- or interstate carrier (may be used to encounter and/or bill for bus passes).

Demographic Sanctioning Clarification

The Department may apply sanctions for open intakes without a complete demographic that were opened from 1/1/06 and forward. Demographic records opened and closed prior to this date will not be subject to sanction. However, the Department still expects records prior to 1/1/06 to be cleaned up in a timely manner.

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TPL Website Change

The website for updating an AHCCCS recipient's Third Party Liability (TPL) information has changed. Updates will now be reported at the following web address: https://cmts.hmsy.com/tplreferalls

NPI Taxonomy codes

Confused about Taxonomy Codes? Go to:
http://www.wpc-edi.com/taxonomy/more_information

Need to see a list of Taxonomy Codes? Go to:
http://www.wpc-edi.com/content/view/515/229

!! Edit Alerts !!

An Edit alert is a faxed and e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure any system enhancements or changes are communicated to all program participants in an accurate and reliable manner. Edit alerts will be distributed when the information is first made available and again with the following monthly publication of the Tidbits.

New/Changed Edit Alert

Tracking_Number: 60   **Implemented:** ☑

Reference Title Encounter Void Submission Threshold Revised

Notification Date: January 12, 2007

Expected Implementation Date: January 22, 2007
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: Edit Alert Revised January 22, 2007: Regarding the paragraph below, SSR 2009 has been implemented to enhance the Encounter Void Submission Threshold edit so a RBHA can easily identify when an encounter file has failed due to exceeding the 7% void transaction limit. The extension "voids_not_authorized" is now added to a HIPAA file name when encounter files exceed the 7% void transaction limit. In this situation, the file will not be run through production and will be left in the RBHAs folder on the FTP server for the RBHA to review and correct before resubmitting. Examples of the HIPAA file names are shown under the Scenarios heading for added clarification.

The purpose of this Edit Alert is to advise all RBHAs that the maximum amount of voids allowed for a nightly encounter submission is 7% of the encounters submitted in the file. Any void submission that exceeds 7% must be submitted via a special day run to be coordinated through their assigned RBHA Representative. Any file that is submitted via the nightly process that contains a volume of more than 7% of voided encounters will be rejected.

Scenarios (if Applicable):	Edit Function:
Below is a list of sample file names where the file has exceeded the 7% void limit. (xx represents rbha-id) henrmedxx.hipaa.voids_not_authorized henrinpxx.hipaa.voids_not_authorized henrdrgxx.hipaa.voids_not_authorized	

Description: Edit Alert Revised 1/22/07: Regarding the paragraph below, SSR 2009 has been implemented to enhance the Encounter Void Submission Threshold edit so a RBHA can easily identify when an encounter file has failed due to exceeding the 7% void limit. The extension "voids_not_authorized" is now added to HIPAA file names when encounter files exceed the 7% void limit. The file will not run through production and will be left on the RBHA's FTP server for the RBHA to review and correct before resubmitting. Examples of the HIPPA file names are displayed under the Scenarios heading (see Edit Alert 60) for added clarification.

The purpose of this Edit Alert is to advise all RBHAs that the maximum amount of voids allowed for a nightly encounter submission is 7% of all the encounters submitted in the file. Any void submission that exceeds 7% must be submitted via a special day run to be coordinated through their assigned RBHA Representative. Any file that is submitted via the nightly process that contains a volume of more than 7% of voided encounters will be rejected.

New/Changed Edit Alert

Tracking_Number: 61   **Implemented:** ☐

Reference Title AZ State Hospital Encounter Reporting Modification

Notification Date: February 1, 2007

**Expected Implementation Date:**
ADHS will provide the RBHA's with 90 days notice when possible

Change Description: CIS will be updated, per SSR #2028, to allow the Arizona State Hospital (Prov ID #029331) to submit institutional encounters with or without ancillary revenue codes. This logic is similar to the logic that is currently in place for the Residential Treatment Centers (RTCs). If ancillary revenue codes are submitted they must be valid.

The expected implementation date for this enhancement is mid February 2007.

Description: CIS will be updated, per SSR #2028, to allow the Arizona State Hospital (Prov ID #029331) to submit institutional encounters with or without ancillary revenue codes. This logic is similar to the logic that is currently in place for the Residential Treatment Centers (RTCs). If ancillary revenue codes are submitted they must be valid.

The expected implementation date for this enhancement is mid-February 2007.
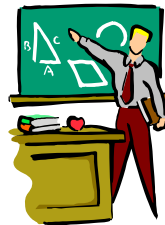
Training

The Office of Program Support is offering training to the RBHAs for CIS pre-processor edits and AHCCCS pended encounter errors. The training is to instruct RBHA staff how to research claims/encounters using CIS and PMMIS. If interested, the RBHAs are encouraged to contact their RBHA Representative for more information. The RBHAs should also contact their RBHA Representative with suggestions for other training they would like offered.

User Access Request Forms

The Corporate Compliance Office must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution system, and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form and User Affirmation Statement to Stacy Mobbs at (602) 364-4736.

For questions or more information, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.

Who Do I Call??

If you need assistance please contact your assigned T/RBHA Representative:

Eunice Argusta	NARBHA Gila River Navajo Nation Pascua Yaqui	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	CPSA 26 & 27	(602) 364-4715 higuerj@azdhs.gov
Gary Szymanski	Cenpatico 02 & 22	(602) 364-4677 szymang@azdhs.gov
Renee Chavez	ValueOptions	(602) 364-4734 chavezr@azdhs.gov